



## Online Tools to Improve Your Business

Dealership-wide Solutions

U.S. and Canada

Instantly access online training, support, and billing information and place orders through [my.reyrey.com](http://my.reyrey.com), a gateway to tools that enhance the way you do business.

### Get What You Need When You Need It

My.reyrey.com is a free\* portal that connects you to comprehensive information, supplies, and training that are literally a click away:

- **RU Online** offers hundreds of classes for both your new employees and your seasoned veterans. Classes are designed to help your staff better utilize your ERA<sup>®</sup> system and other Reynolds solutions.
- **Online Support** gives you access to more than 15,000 sources of information, which answer 80% of queries. For added convenience, Online Support also enables you to submit a service event ticket and view event history.
- **My Billing** enables you to view and print your invoices and account statement information.
- **ReySource<sup>®</sup>** is a quick, easy way to order your forms, hardware, and other important business tools.

my.reyrey.com

## Easy Registration

These valuable tools are at your fingertips 24 hours a day, 7 days a week, 365 days a year – all with a single sign-on. Registration is as easy as counting to five:

1. Go to <https://my.reyrey.com>.
2. Click on “Not a User? Click Here to register” to begin the registration process.
3. Review the TERMS AND CONDITIONS.
  - a. As a Basic User, you can access Reynolds University (RU) Online training and online product support (Online Support) sites.
  - b. As a my.reyrey.com Systems Administrator, you will have the same access as the Basic User and will be able to perform administrator duties, like add and modify users, assign access rights to billing information, and other duties written in the Terms and Conditions.
4. Click on “Accept” to continue the registration process. (If you click “Cancel,” you will not be able to access the my.reyrey.com components.)
5. Complete the my.reyrey.com registration form. Fields marked with an asterisk are required.
6. Click “Submit” once you have completed all required information. You now have Basic User access to my.reyrey.com. You will receive a confirmation e-mail.

Empower yourself with the tools and information you need to enhance your dealership’s operations through my.reyrey.com.

\* Access to my.reyrey.com is free as part of your monthly support fees.

The screenshot shows the my.reyrey.com interface. On the left, there is a 'Registered Users Login' section with fields for 'Username' and 'Password', an 'Enter' button, and links for 'Click Here for Admin Access' and 'Forgot Your Password?'. On the right, there is a 'Not A User?' section with a 'Click Here to register.' link. Below that is a 'Contact Us:' section with contact information for the Technical Assistance Center in the US, Canada (English), and Canada (French), and a number for ReySource Users.

*“I use my.reyrey.com regularly – from getting invaluable information about specific ERA executables to efficiently tracking e-Tickets and getting my issues resolved. There’s just a treasure trove of priceless support at my fingertips 24/7, 365 days a year!”*

**Ron Haggin, Director of Operations**  
**Serra Automotive**  
**Grand Blanc, MI**

**For more information on my.reyrey.com, please contact the Reynolds Technical Assistance Center at 800.767.0080 (U.S.) or 1.800.661.8600 (Canada).**

 **Reynolds & Reynolds®**

MAKING BUSINESS BETTER.

my.reyrey.com