

Document Services

Easy. Engaging. Effective.











12 NEW HOLIDAY DESIGNS INSIDE!

2022 CANADIAN HOLIDAY MAILER TEMPLATES

October, November, December
Thanksgiving, Halloween, Holiday/Christmas, New Years

FOR YOUR HOLIDAY GREETINGS



GOODWILL

Holiday greetings are a great way to build goodwill with customers and show your appreciation for their business.



EFFECTIVE

Customers appreciate saving a little extra during the holidays. Some might delay vehicle maintenance or repairs in lieu of holiday expenses. Offering an incentive might be just the persuasion they need. With our program, customers also love the convenience of the tear-off coupon that they can easily slip into a wallet.



SIMPLE

You choose the template from one of over 50 designs, and tell us who you want to target. We do the rest!



FLEXIBLE

We will include your logo, amenities, hours, website, and phone number. If you want to change the text of the letter, we can do that. If you want a custom-designed piece, we can do that too.



CREATIVE DESIGN

Eye-catching design can mean the difference between your customer reading your direct mail piece or tossing it in the trash. Our creative design will get your message noticed by standing out in the mailbox.

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NEW

AND OUR RESULTS!

NEW

Holiday greetings from your Reynolds Document Services team!! In addition to 12 BRAND NEW templates, we also freshened up some holiday favorites. Check out these pages to see new designs and fresh updates.

Please note, requests for templates that have been updated will result in use of the new art.

If you need the old artwork used, please make sure to note that.















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TG21 • p 10

TG20 • p 15

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NY18 • p 54

Average Holiday Campaign Results

The two common targets for holiday campaigns are: active, lapsed and inactive customers, which typically includes customers from 0-24 months since their last transaction, and lapsed and inactive customers, which typically includes customers 8-36 months since their last transaction. While the average response rate is lower for campaigns targeting lapsed and inactive customers, the average customer pay ROI is higher, because inactive customers are typically outside the warranty period.

17% \$40:1

response rate

customer pay ROI

TARGET: ACTIVE, LAPSED & INACTIVE CUSTOMERS

12% \$52:1

response rate

customer pay ROI

TARGET: LAPSED & INACTIVE CUSTOMERS

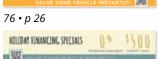
Email rds@reyrey.com for complimentary samples

TOPICS

QR Codes to link customers to vehicle value:

Don't let your customers trade keys with another dealer! Encourage your customers to sell you their used vehicles with a vehicle value link right on your piece.









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HW12 • p 20



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QR Codes to schedule service:

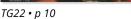
Don't let your call to action lose momentum! Allow customers to take action right away and schedule service seamlessly from their mobile device with a OR code.





HW11 • p 20







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TG19 • p 15

Powerful Personalization: Personalization is a prominent feature of most of our campaigns because it drives better engagement and better results. Check out the templates below for examples of personalized headlines and offers designed to grab attention and generate responses. Plus, check out page 8 for an example of how we can personalize offers for different customer segments.











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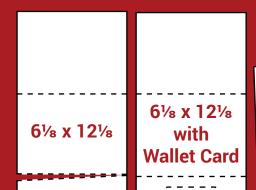
SIZES

POSTCARDS

6 x 9

6 x 11

SELF-MAILER, with Perforated Certificate or Wallet Card



61/8 x 121/8 Booklet Style 8 x 14 Booklet Style

FOLDED



Front



Back



Front



Back



Front



Back

OPTION

All 6 1/8" x 12 1/8" holiday mailers can have a convenient, perforated wallet card at the bottom, instead of the tear off panel. Ask your Document Services Consultant for more information on this option.













Template 45 Template 21WC Template NY6

Email rds@reyrey.com for complimentary samples

OUR TEMPLATES ARE 100% FLEXIBLE!





COPY





Each tri-fold mailer is printed on light gloss stock. The unique size of the mailer allows it to stand out from other mail. First Class or Standard Mail postage are available.





TEMPLATE CUSTOMIZATION

- 1. Logo
- 2. Address, Phone Number, and Website
- 3. Choice of vehicle images
- 4. Amenities
- 5. Personalized/ variable text
- 6. Service hours
- 7. Your signature line and contact information
- 8. Custom offers

These options can be added to ANY template!

OFFERS

Variable printing allows you to target different customers with different offers within one mailing. The example below illustrates how offers can be changed based on the customer's service history. Variable printing can also be used to print variable service advisor names or salesperson names.

3 different targets | 3 different offers | 1 campaign







Target 1

Current customers, who had service in the past 5 months, received **\$5.00** off.

Target 2

Recent inactive customers with no service in the past 6-8 months, received \$10.00 off.

Target 3

Longer-term inactive customers, with no service in the past 9-12 months, and customers who purchased a car in the last 6-12 months with no service visits, received **\$15.00** off.

IDEAS

The text inside each template is completely customizable. If your mailing includes multiple segments, the inside text can vary to fit each one, at no additional charge.

ACTIVE CUSTOMERS:

- Warmest holiday wishes! As we celebrate this joyous season, we wanted to let you know how much we appreciate your business. May your holidays bring you many happy memories. (G1)
- In the spirit of the holiday season, we would like to thank valued customers like you who have been an important part of our success. We have attached a special holiday gift to let you know how much your loyalty is appreciated. We wish you all the best this holiday season. (G2)
- Happy Holidays! It's the perfect time of year to show our appreciation for customers like you, who have supported our business throughout the year. To show our appreciation, please enjoy the special savings below on your next service. We look forward to seeing you soon! From all of us, we wish you and yours a safe and jolly holiday season. (G3)
- From our <Dealership Name> Family to yours, we hope your holidays bring happy memories and that your new year is excellent. We're always here to help ensure that your travels are safe, and we've included extra special savings below to show our appreciation for your business. We look forward to seeing you soon. (G4)
- Happy Holidays from everyone at <Dealership Name>! May your holidays provide many great
 memories, and may your new year be one of the best yet. We've included special savings below to
 show our appreciation for your continued business. (G5)
- From the entire <Dealership Name> family to yours, best wishes for the happiest of holidays and a prosperous new year. We have included special savings below to show our appreciation for your continued business. We look forward to seeing you soon! (G6)

INACTIVE CUSTOMERS:

Happy Holidays from our service team! We noticed that you haven't been in recently and we wanted
to extend a special offer to welcome you back. Just bring the certificate below in to save on your next
service. We look forward to seeing you soon! (G7)

POTENTIAL CUSTOMERS:

 Happy Holidays! The <dealership name> service team invites you to "test drive" our service department. Use the certificate below to save xx off your first service with us. We look forward to seeing you soon! (G8)

8

HOLIDAY

TEMPLATES

THEMES

THANKSGIVING

HALLOWEEN

HOLIDAY/ CHRISTMAS

NEW YEARS

SIZES

6 x 9" POSTCARD

6 x 11" POSTCARD

61/8 x 121/8" SELF-MAILER

8 x 14" SELF-MAILER

REALRESULTS

Throughout this book, ROI results are shown for previous U.S. customers who ran a campaign that utilized artwork similar to the templates shown. Each customer's results will vary based on the offers, mailing list criteria, radius, and individual market factors.

THANKSGIVING

6% x 12%" SELF-MAILER NEW!

SMILE! Include a photo of your team on this (or any) holiday campaign to help connect with customers.





TEMPLATE TG21

THANKSGIVING

6% x 12%" SELF-MAILER NEW!













THANKSGIVING

61/8 x 121/8" SELF-MAILER





TEMPLATE TG15

THANKSGIVING

61/8 x 121/8" SELF-MAILER

THANKSGIVING

61/8 x 121/8" SELF-MAILER





TEMPLATE TG12

THANKSGIVING

61/8 x 121/8" SELF-MAILER

WANT TO SEE A
SAMPLE?
Contact your
Reynolds Document
Consultant, or email
RDS@reyrey.com.











THANKSGIVING

61/8 x 121/8" SELF-MAILER





TEMPLATE TG7

THANKSGIVING

61/8 x 121/8" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our U.S. customers!







THANKSGIVING

61/8 x 121/8" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our U.S. customers!











TEMPLATE TG8

THANKSGIVING

8 x 14" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our U.S. customers!

















THANKSGIVING

6 x 11" POSTCARDNEW!



THANKSGIVING

6 x 11" POSTCARD

REALRESULTS

Here's how this campaign performed for one of our U.S. customers!



ROI: \$30:1



TARGET: 2009-2010
NISSAN AND CHRYSLER;
8-48 MO SINCE SERVICE;
45 MI RADIUS



HOOK: \$20 OFF OIL CHANGE AND 10% OFF ANY RECOMMENDED MAINTENANCE





THANKSGIVING

6 x 11" POSTCARD



TEMPLATE TG16

THANKSGIVING

6 x 9" POSTCARD









THANKSGIVING

6 x 11" POSTCARD

Extend the life of your mail piece deliciously with this classic pumpkin pie recipe that customers will want to keep on hand. (Or, you could use the space for other offers, too!)





TEMPLATE TG9

THANKSGIVING

6 x 11" POSTCARD

WANT TO SEE A
SAMPLE?
Contact your
Reynolds Document
Consultant, or email
RDS@reyrey.com.

TEMPLATE HW6

HALLOWEEN

61/8 x 121/8" SELF-MAILER





TEMPLATE HW3

HALLOWEEN

61/8 x 121/8" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our U.S. customers!

















HALLOWEEN

61/8 x 121/8" SELF-MAILER





TEMPLATE HW5

HALLOWEEN

8 x 14" SELF-MAILER

WANT TO SEE A
SAMPLE?
Contact your
Reynolds Document
Consultant, or email
RDS@reyrey.com.

TEMPLATE HW12

HALLOWEEN

6 x 9" POSTCARD

NEW!







TEMPLATE HW11

HALLOWEEN

6 x 11" POSTCARD

NEW!













HALLOWEEN

6 x 11" POSTCARD



6 x 9" POSTCARD





TEMPLATE HW8

HALLOWEEN

6 x 11" POSTCARD



TEMPLATE HW7

HALLOWEEN

6 x 11" POSTCARD

REALRESULTS

Here's how this campaign performed for one of our U.S. customers!















TEMPLATE HW4

HALLOWEEN

6 x 11" POSTCARD

QUICK TIPS

to maximize your mailing's moxie!

- Consumers love convenience, so be sure to include amenities like shuttle service, service without an appointment, late service hours, etc., that make your service drive the easy choice.
- Many consumers respond to direct mail by going online. In addition to including your website on your mailing, share your social media accounts, too, and leverage a strong Google rating by mentioning it on your mailing, like this: Check out our 4.5 star rating on Google!

WANT TO SEE A
SAMPLE?
Contact your
Reynolds Document
Consultant, or email
RDS@reyrey.com.

HOLIDAY/CHRISTMAS

TEMPLATES

In the hustle and bustle of December, there is more than just Christmas Day to think about and prepare to celebrate with the ones you love.

Some notable December holidays, in addition to Christmas and New Years, include:

- Bodhi Day
- Hanukkah/Chanukah
- Winter Solstice

- Kwanzaa
- Boxing Day







HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER
NEW!

NEW!

NEWI





TEMPLATE 77

HOLIDAY/ CHRISTMAS

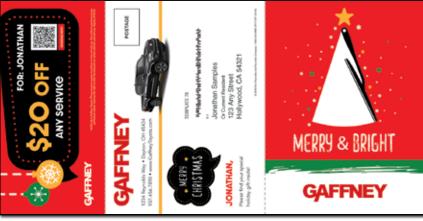
6% x 12%" SELF-MAILER
NEW!

HOLIDAY/ CHRISTMAS

6% x 12%" SELF-MAILER NEW!

SMILE! Include a photo of your team on this (or any) holiday campaign to help connect with customers.







TEMPLATE 75

HOLIDAY/ CHRISTMAS

6% x 12%" SELF-MAILER NEW!









HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER
NEW!







TEMPLATE 73

HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our U.S. customers!







HOLIDAY/ **CHRISTMAS**

61/8 x 121/8" SELF-MAILER



Bill Knight

weens it as entheridations com Service (ST-456, TMO) Service (ST-456, TMO) Service (ST-456, TMO) Service (Staurt, Moneyel K. as to S. as + Set S. as to d. as + Set M. as Service (Staurt, Moneyel K. as to S. as + Set S. as to d. as + Set S. as to d. as - Set S. as - S Hoors, How-Fit State to Sate 10 at to 4 ms + Sat Onside

TEMPLATE 71

HOLIDAY/ **CHRISTMAS**

61/8 x 121/8" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our U.S. customers!









FROM THE STAFF AT BMW ANYTOWN









HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our U.S. customers!



ROI: \$12:1



TARGET: 2010-2020 KIA VEHICLES, 10-36 MO SINCE SERVICE; 30 MI RADIUS



HOOK: \$20 OFF ANY SERVICE





TEMPLATE 69

HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER

WANT TO SEE A
SAMPLE?
Contact your
Reynolds Document
Consultant, or email
RDS@reyrey.com.

HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our U.S. customers!









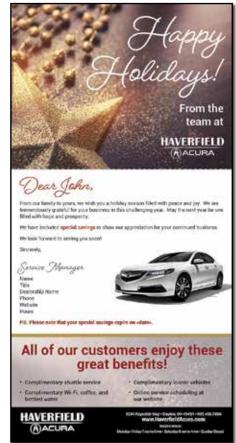


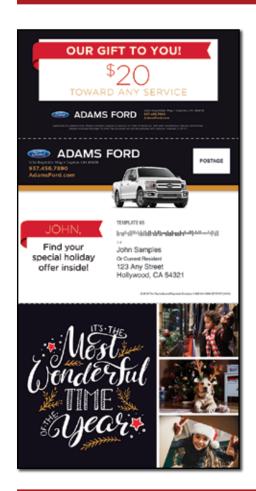
TEMPLATE 67

HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER









HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER





TEMPLATE 65

HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER

HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER





TEMPLATE 63

HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER

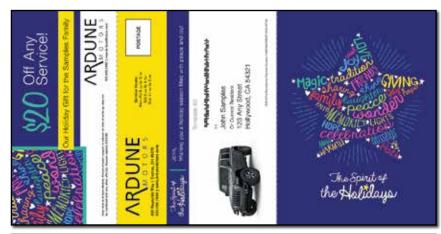
REALRESULTS

Here's how this campaign performed for one of our U.S. customers!















HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER





TEMPLATE 58

HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER

WANT TO SEE A
SAMPLE?
Contact your
Reynolds Document
Consultant, or email
RDS@reyrey.com.

HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our U.S. customers!



ROI: \$14:1



TARGET: 2011-2021 VEHICLES, 5-21 MO SINCE SERVICE; 30 MI RADIUS



HOOK: \$10 OFF ANY SERVICE OR REPAIR

Make your campaign more engaging with a coloring page customers can bring in to decorate your service drive.

TEMPLATE 56

HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER





P.S. Color the picture and bring it in far an outra 5% all









61/8 x 121/8" SELF-MAILER





TEMPLATE 53

HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our U.S. customers!







HOOK: \$25 GIFT
CERTIFICATE TOWARDS
ANY SERVICE OR
PARTS PURCHASE

HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER

REALRESULTS

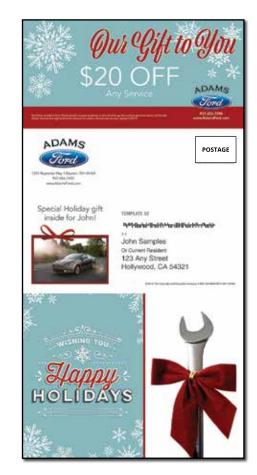
Here's how this campaign performed for one of our U.S. customers!







HOOK: \$10 OFF ANY SERVICE (INACTIVE) OR \$20 OFF ANY SERVICE (CONQUEST)





TEMPLATE 51

HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our U.S. customers!



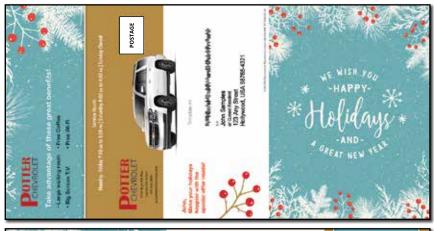




HOOK: \$25 OFF ANY SERVICE OF \$75 OR MORE (SUBARU DEALER)









HOLIDAY/ **CHRISTMAS**

61/8 x 121/8" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our U.S. customers!



ROI: \$41:1



TARGET: ACTIVE & INACTIVE CUSTOMERS



HOOK: \$10 OFF ANY SERVICE OR REPAIR





TEMPLATE 47

HOLIDAY/ **CHRISTMAS**

61/8 x 121/8" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our U.S. customers!



ROI: \$56:1



INACTIVE CUSTOMERS



HOOK: \$10 OFF ANY SERVICE

HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our U.S. customers!











TEMPLATE 45

HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our U.S. customers!







Wallet Card











61/8 x 121/8" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our U.S. customers!



ROI: \$78:1



TARGET: ACTIVE & INACTIVE CUSTOMERS



HOOK: BONUS BUCKS (\$5-\$20 OFF)





TEMPLATE 43

HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our U.S. customers!



ROI: \$109:1





HOOK: \$15 OFF ANY SERVICE \$50+ (ACTIVE) OR \$25 OFF ANY SERVICE \$50+ (INACTIVE)

HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our U.S. customers!











TEMPLATE 41

HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER

REALRESULTS

















61/8 x 121/8" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our U.S. customers!



ROI: \$164:1



TARGET: ACTIVE & INACTIVE CUSTOMERS



HOOK: \$20 OFF ANY SERVICE OR REPAIR





TEMPLATE 23

HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER

WANT TO SEE A
SAMPLE?
Contact your
Reynolds Document
Consultant, or email
RDS@reyrey.com.

HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our U.S. customers!











TEMPLATE 20

HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER

REALRESULTS

















61/8 x 121/8" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our U.S. customers!



ROI: \$26:1

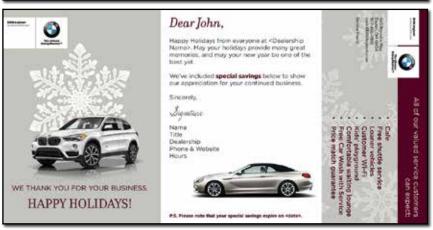


TARGET: ACTIVE & INACTIVE CUSTOMERS



HOOK: 15% OFF ANY SERVICE





TEMPLATE 10

HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our U.S. customers!



ROI: \$35:1



TARGET: ACTIVE & INACTIVE CUSTOMERS



HOOK: : \$10 OFF (ACTIVE) OR \$15 OFF (INACTIVE)

HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER





TEMPLATE 4

HOLIDAY/ CHRISTMAS

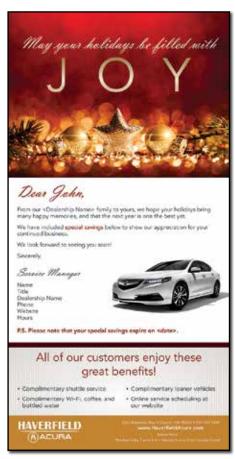
61/8 x 121/8" SELF-MAILER

WANT TO SEE A
SAMPLE?
Contact your
Reynolds Document
Consultant, or email
RDS@reyrey.com.











61/8 x 121/8" SELF-MAILER





TEMPLATE 2

HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER

HOLIDAY/ CHRISTMAS

61/8 x 121/8" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our U.S. customers!











TEMPLATE 61

HOLIDAY/ CHRISTMAS

8 x 14" SELF-MAILER









HOLIDAY/ CHRISTMAS

8 x 14" SELF-MAILER

Bonus! Design includes 6 fun gift tags that will take anyone's gift-giving game to the next level.

(Well, anyone with scissors.)





TEMPLATE 50

HOLIDAY/ CHRISTMAS

8 x 14" SELF-MAILER

REALRESULTS







HOLIDAY/ CHRISTMAS

6 x 9" POSTCARD

NEW!





TEMPLATE 62

HOLIDAY/ CHRISTMAS

6 x 11" POSTCARD



456 Reynolds Way • Dayton, OH 45678 937-456-7890 • www.HaverfieldHonda.com

HAVERFIELD





HOLIDAY/ CHRISTMAS

6 x 11" POSTCARD

QUICK TIPS

to maximize your mailing's moxie!

- Consumers love convenience, so be sure to include amenities like shuttle service, service without an appointment, late service hours, etc., that make your service drive the easy choice.
- Many consumers respond to direct mail by going online. In addition to including your website on your mailing, share your social media accounts, too, and leverage a strong Google rating by mentioning it on your mailing, like this: Check out our 4.5 star rating on Google!

WANT TO SEE A
SAMPLE?
Contact your
Reynolds Document
Consultant, or email
RDS@reyrey.com.

NEW YEARS

61/8 x 121/8" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our U.S. customers!







HOOK: \$25 TOWARDS ANY SERVICE





TEMPLATE NY15

NEW YEARS

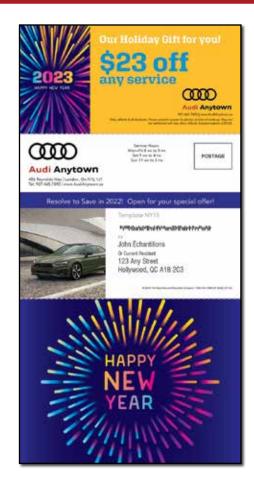
61/8 x 121/8" SELF-MAILER

REALRESULTS

















NEW YEARS

61/8 x 121/8" SELF-MAILER





TEMPLATE NY7

NEW YEARS

61/8 x 121/8" SELF-MAILER

NEW YEARS

61/8 x 121/8" SELF-MAILER

REALRESULTS

Here's how this campaign performed for one of our U.S. customers!











Wallet Card

TEMPLATE N4

NEW YEARS

61/8 x 121/8" SELF-MAILER

REALRESULTS



















NEW YEARS

8 x 14" SELF-MAILER

TEMPLATE NY5

NEW YEARS

8 x 14" SELF-MAILER

REALRESULTS







NEW YEARS

6 x 9" POSTCARD

NEW!





TEMPLATE NY14

NEW YEARS

6 x 11" POSTCARD

REALRESULTS















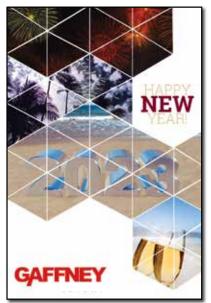
NEW YEARS

6 x 11" POSTCARD

TEMPLATE NY10

NEW YEARS

6 x 9" POSTCARD





WANT TO SEE A
SAMPLE?
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Consultant, or email
RDS@reyrey.com.



Document Services

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